



**Phoenicia Library
Marilyn Dershowitz Building**

ANNUAL REPORT APRIL 2021

On the calendar year 2020



**LIBRARY PIVOTS TO SUPPORT
COMMUNITY IN THE PANDEMIC**

HIGHLIGHTS FOR 2020

- **Check-ins:** Starting in March 2020, as we shut our doors during lockdown, librarians picked up the phone to call our senior patrons. These “check in” phone calls were to make sure our patrons were ok, offering masks, Medicare help, connecting them with meal delivery, explaining library services and more recently helping to get vaccine appointments. **Our librarians have made 742 calls to date!**
- **Helping Families Stock Up:** Phoenicia Library, funded by grants from Hannaford, partnered with Hunger Solutions, delivers weekly pantry staples to Shandaken families with kids under 18. **This program has been running since July 2020 and our librarian has delivered over 13,400 lbs. of food!** This program will extend until September 2021 and registration is always open.
- **Give-Away Books for Children –**
 - With kids stuck at home and unable to get to school or the library, Phoenicia Library, funded by a Stewart’s Shop/Dake emergency grant, worked with the school district to **distribute hundreds of new books to children at home.**
 - Our “Books for Babies” program is to foster literacy in ages newborn through kindergarten. Through a partnership with the local pediatrician’s office and Headstart, we were able to distribute books to young local families. **We are entering our 4th year of this program.**
- **Curbside Pick Up.** We moved to a curbside pick-up model starting in June 2020. **Since curbside has started, over 10,000 books and DVDs have been checked out.**
- Our **Online Bedtime Stories** program with our librarian **Christina** **garnered over 11,000 views** in 2020, and ran for a year total thanks to temporarily relaxed publisher copyright.
- Despite having next to no in person programs in 2020 we had greater program attendance with a total of **3,765 people coming to our virtual programs** thanks to technology such as Facebook Live, Zoom and YouTube.



SERVICES TODAY

- Starting in April and May 2021, you will safely be able to "Express Browse" inside the building, under limited capacity and with health guideline requirements.
- If you prefer, you may still order your books by phone or by computer, and enjoy 100% contactless "curbside" pickup on our exterior covered walkway. This is still our most popular option.

OUR MISSION

- The Mission of the Phoenicia Library Association is to provide and maintain access to a world of enlightening and educational resources in all media.
- We strive for excellence in all areas of service to our community and recognize our responsibility to encourage a life-long love of learning in our community's children.
- We wish to provide a welcoming and safe space for all ages as well as guidance in the pursuit of knowledge.

Population served year-round: 3,085

Population served in summer (estimated vacationers, second home owners): 5,000

2020 Operating Budget: \$213,250

2020 Annual Community Levy: \$172,000

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**48 Main Street
Phoenicia NY 12464**

**Home of the Jerry Bartlett
Angling Collection**

catskillanglingcollection.org

**Phone: 845.688.7811
phoenicialibrary.org**

PHOENICIA LIBRARY

